## IMPORTANT NOTICE TO OUR CLIENTS

## COVID-19

Due to the COVID-19 pandemic, since March 24, 2020, and until further notice, our offices in Québec City and Montréal are closed.

The vast majority of our staff is currently teleworking. We continue to receive and process police ethics complaints.

If you wish to file a complaint, we encourage you to use our online form available on this website, under the tab: "File a complaint" or send it to us by email at the following address:

## deontologie-policiere.quebec@msp.gouv.qc.ca

If you are unable to send us your complaint electronically or for any other question or information, please contact us by telephone at the following number:

## 1877237-7897

Please keep in mind that we will do everything we can to ensure your safety and to reduce the negative impacts of the situation.

I thank you for your understanding.

The Commissioner

Me Marc-André Dowd

Mpde VI

MAD/nb